911 Emergency Dispatching:
What Public Safety Dispatchers MUST Know About Handling Potential Suicide Calls & Active Suicide Calls

Strictly Limited to 30 Applicants
Presented by: The Law Office of Attorney Patrick Rogers
Especially designed for:

ALL Public Safety Dispatchers (Non-Sworn & Sworn)

Thursday: September 8, 2016 at the Holden Police Department
1370 Main St. Holden, MA 01520
Registration will be at 7:45 a.m. and the seminar will run from 8:00 a.m.- 4:00 p.m. (8 HOUR CLASS)

To register, simply complete the form below and fax this page to 508-622-1820 or call Paula at 508-989-9848.

The Course Description: Being a public safety dispatcher is one of the most stressful occupations in law enforcement—especially in Massachusetts. Unfortunately, very little training, if any, is ever afforded to this important position.

- 911 Dispatchers / Call Takers will learn the latest strategies for controlling the conversation with callers who are reporting a potential suicide by another, or their own suicide threat.
- The Public Safety Dispatcher will gather information from a sequential list of questions, as the Dispatcher now becomes an integral team member for this call.
- You will have the opportunity to improve your job performance by learning why and how people commit suicide.
- Create an awareness of the risk factors as well as signs and symptoms in effective suicide prevention.
- Learn how intervention can prevent many suicidal behaviors, if detected and acted upon early enough.
- Learn how to best respond to suicide survivors (all those left behind)
- Source: Massachusetts Police Training Council, Curriculum; Samaritans, Curriculum; I.C.I.S.F., A.S.S., Curriculums.

Direct Department Billing for 2016 911 Dispatch Suicide Clinic

Agency______________________________________________________________
Street Address w/ zip code______________________________________________________________________________________
Phone_________________________________________________________________________________
Dept. email____________________

Names of Officials Attending 911 Public Safety Dispatch Clinic (include rank if applicable)
1).____________________________2).____________________________3.)_____________________________
4.)____________________________5.)____________________________6.)_____________________________
7.)____________________________8.)____________________________9.)_____________________________

Please make Checks payable to Patrick Rogers and send them to 5 Jethol Drive, Assonet, MA 02702